

Electronic Acknowledgement Receipt

EFS ID:	1562241
Application Number:	09826121
International Application Number:	
Confirmation Number:	2317
Title of Invention:	Method, system, and program for customer service and support management
First Named Inventor/Applicant Name:	Andy Ming Lee
Customer Number:	7470
Filer:	Thomas V. Delrosario
Filer Authorized By:	
Attorney Docket Number:	1602034-0002
Receipt Date:	03-MAR-2007
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Application Type:	Utility

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Payment was successfully received in RAM	\$ 250
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
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1		Exchange2.pdf	605564	yes	17
	Multipart Description/PDF files in .zip description				
	Document Description		Start	End	
	Extension of Time		1	1	
	Terminal Disclaimer Filed		2	3	
	Amendment - After Non-Final Rejection		4	4	
	Claims		5	17	
Warnings:					
Information:					
2	Applicant Arguments/Remarks Made in an Amendment	Exchange3.pdf	287274	no	7
Warnings:					
Information:					
3	Fee Worksheet (PTO-06)	fee-info.pdf	8329	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			901167		
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